

Availability. Service. Access.

The Addiction Open Access Hotline is here to help the residents of Erie, Niagara, Allegany, Chautauqua and Cattaraugus counties who are struggling with a substance use disorder.

Health care providers from all five counties are coming together to ensure that everyone has rapid access to the care they need in their area.

Along with helping individuals, the hotline is also here to help families who have a loved one struggling with a substance use disorder.

We know every addiction is different. The hotline is here to link you to the treatment you need, whether that is detox, inpatient or outpatient.

SERVICES

- Staff on-hand 24/7
- Transportation
- Referrals to treatment close to home
- Assessments to determine level of care needed: detox, inpatient, outpatient
- Peer and family support services

- Information and educational services
- Outpatient linkage within one business day
- Collaboration with Rapid Evaluation for Appropriate Placement (REAP) program
- Follow-up to ensure patients and family are receiving the help they need



The Addiction Open Access Hotline is here to link people to addiction treatment services by delivering immediate engagement, assessment, and referral services for people suffering from a substance use disorder. If you or a loved one is struggling with addiction, we can help any time, any day. **Call (716) 831-7007**.

Please visit **HopeOnTheHorizon.org** for more information



You are NOT alone

You do NOT have to fight your addiction alone Do NOT be ashamed to ask for help

Addiction is a DISEASE

THERE IS HELP

ERIE COUNTY OPIATE EPIDEMIC TASK FORCE CRISIS SERVICES HOTLINE 24/7

to find support, direction, information and referrals to treatment options

716-831-7007

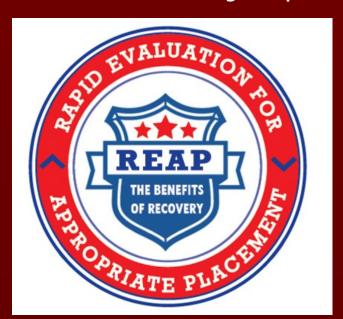


WALK INTO THESE LOCATIONS:

Monday-Friday between 7am-2pm & ask for help

NO QUESTIONS ASKED. NO HASSLES.

The REAP Program provides connection to treatment and support, usually same-day



AMHERST POLICE BUFFALO POLICE CHEEKTOWAGA POLICE

ERIE COUNTY DEPEW POLICE EAST AURORA POLICE SHERIFF'S OFFICE

EVANS POLICE TOWN OF HAMBURG KENMORE POLICE

POLICE

NIAGARA FRONTIER

LANCASTER POLICE NIAGARA FALLS

TRANSPORTATION

POLICE

AUTHORITY (NFTA) POLICE

ORCHARD PARK

POLICE

Town of

TONAWANDA POLICE

COMMUNITY REAP SITE:

GROUP MINISTRIES INC. RECOVERY CENTER 1333 Jefferson Ave, Buffalo 14208

REVISED 4/24/2017



716-831-7007

REAP PROGRAM: Mon-Fri 7am-2pm

24 HR ADDICTION HOTLINE

716-831-7007



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