



Addiction Open Access Hotline

(716) 831-7007

Availability. Service. Access.

The Addiction Open Access Hotline is here to help the residents of Erie, Niagara, Allegany, Chautauqua and Cattaraugus counties who are struggling with a substance use disorder.

Health care providers from all five counties are coming together to ensure that everyone has rapid access to the care they need in their area.

Along with helping individuals, the hotline is also here to help families who have a loved one struggling with a substance use disorder.

We know every addiction is different. The hotline is here to link you to the treatment you need, whether that is detox, inpatient or outpatient.

S E R V I C E S

- Staff on-hand 24/7
- Transportation
- Referrals to treatment close to home
- Assessments to determine level of care needed: detox, inpatient, outpatient
- Peer and family support services
- Information and educational services
- Outpatient linkage within one business day
- Collaboration with Rapid Evaluation for Appropriate Placement (REAP) program
- Follow-up to ensure patients and family are receiving the help they need



The Addiction Open Access Hotline is here to link people to addiction treatment services by delivering immediate engagement, assessment, and referral services for people suffering from a substance use disorder. If you or a loved one is struggling with addiction, we can help any time, any day. **Call (716) 831-7007.**

Please visit [HopeOnTheHorizon.org](https://www.HopeOnTheHorizon.org) for more information



You are NOT alone

You do NOT have to fight your addiction alone

Do NOT be ashamed to ask for help

Addiction is a DISEASE

THERE IS HELP

**ERIE COUNTY OPIATE EPIDEMIC TASK FORCE
CRISIS SERVICES HOTLINE 24/7**

to find support, direction, information and referrals
to treatment options

716-831-7007



WALK INTO THESE LOCATIONS:

Monday-Friday between 7am-2pm & ask for help

NO QUESTIONS ASKED. NO HASSLES.

The REAP Program provides connection to treatment and support, usually same-day



AMHERST POLICE

BUFFALO POLICE

CHEKTOWAGA POLICE

DEPEW POLICE

EAST AURORA POLICE

ERIE COUNTY
SHERIFF'S OFFICE

EVANS POLICE

TOWN OF HAMBURG
POLICE

KENMORE POLICE

LANCASTER POLICE

NIAGARA FALLS
POLICE

NIAGARA FRONTIER
TRANSPORTATION
AUTHORITY (NFTA) POLICE

ORCHARD PARK
POLICE

TOWN OF
TONAWANDA POLICE

COMMUNITY REAP SITE:

**GROUP MINISTRIES INC. RECOVERY CENTER
1333 JEFFERSON AVE, BUFFALO 14208**

REVISED 4/24/2017



REAP PROGRAM: Mon-Fri 7am-2pm
24 HR ADDICTION HOTLINE
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